**Hasil Uji Validitas**

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| **Variabel** | **Item** | **Rhitung** | **Rtabel** | **Keterangan** |
| Kualitas Pelayanan(X1) | X1.1 | 0,746 | 0,197 | Valid |
| X1.2 | 0,827 | 0,197 | Valid |
| X1.3 | 0,817 | 0,197 | Valid |
| X1.4 | 0,814 | 0,197 | Valid |
| X1.5 | 0,828 | 0,197 | Valid |
| Ketepatan Waktu (X2) | X2.1 | 0,786 | 0,197 | Valid |
| X2.2 | 0,793 | 0,197 | Valid |
| X2.3 | 0,848 | 0,197 | Valid |
| Harga (X3) | X2.1 | 0,778 | 0,197 | Valid |
| X2.2 | 0,753 | 0,197 | Valid |
| X2.3 | 0,791 | 0,197 | Valid |
| X2.4 | 0,812 | 0,197 | Valid |
| Kepuasan Pelanggan (Y) | Y1 | 0,841 | 0,197 | Valid |
| Y2 | 0,864 | 0,197 | Valid |
| Y3 | 0,851 | 0,197 | Valid |